

Microsoft.
Small Business
Specialist

Microsoft
CERTIFIED
*Technology
Specialist*

Sy Computing Services, Inc.

TECHNICAL EXPERTISE SUMMARY

Microsoft
CERTIFIED
IT Professional

Profile Summary

- Our engineers have 12+ years of comprehensive experience in the implementation and management of teams and technology for small and large-scale information and delivery systems.
- Extensive experience in Architecting, designing, configuring & troubleshooting various Network & Client Server environments including Exchange, SQL, SharePoint & Citrix.
- Extensive experience with Windows Server 2003/2008 and SBS 2003/2008/2011, Exchange 2003/2007/2010, SharePoint 2007/2010 and SQL 2005/2008 network architecture, design, implementation and troubleshooting.
- Experience with SAN/NAS/iSCSI, Backup/Recovery, Disaster Recovery architecture, design, implementation and troubleshooting.
- Experience in configuring Cisco, Sonicwall, LAN and Firewall networking.
- Experience in Desktop Virtualization: Citrix- XenDesktop, XenApp, XenClient, Citrix Receiver & VDI-in-a-Box.
- Experience of working closely with clients & analyzing and resolving complex technical problems.
- Proven ability to manage, schedule, determine priorities, and meet critical project deadlines in a fast-paced environment.

Technical Skills

Management, Administration, Configuration & Maintenance of Networks consisting:-

- Windows Server 2003/2008 & Small Business Server 2003/2008/2011.
- SharePoint Server 2007/2010.
- SQL Server 2000/2005/2008.
- Exchange Server 2003/2007/2010, Outlook 2002/2003/2007/2010.
- Blackberry Enterprise Server & Microsoft-Active Sync.
- Firewall, Anti-Virus & Anti-Spam (Symantec, Trend Micro, Cisco, Sonicwall, Ironport, etc.)
- Virtual PCs and Virtual Servers.

Migrations & Upgrades

- Migration from SBS2003 to SBS 2008 & SBS2011.
- Migration from Windows Server 2003 to Windows Server 2008 environment.
- Migration from Exchange 2003 to Exchange 2007 / 2010.
- Migration of Active Directory, DNS, DHCP, Data & Applications.
- Migration of SQL and SHAREPOINT servers.
- Migration from one Hardware to Another. Migration from Physical to Cloud.
- Migration from one Active Directory Domain to Another (Inter-Forest Migration)

Technical Skills

Microsoft Exchange Servers 2003/2007/2010 on Windows 2003/2008

- Planning, Architecture design and Implementation of Microsoft Exchange Servers in Domain Environments.
- Administration, Configuration & Troubleshooting of Microsoft Exchange Servers in Domain Environments.
- Troubleshooting Exchange Database issues, Public folders issues, Mail flow issues and other day to day issues.
- Disaster Recovery Scenarios
- Management and administration of User Mailboxes.
- Deployment and troubleshooting of Exchange Clusters.

Microsoft SQL Servers 2005/2008 & SharePoint Server 2007 /2010

- Planning, Architecture design and Implementation of Microsoft SQL Servers & SharePoint Servers in Domain Environments.
- Administration, Configuration & Troubleshooting of Microsoft SQL Servers & SharePoint Servers.

Technical Skills

Blackberry Enterprise Server

- Implementation and planning of Blackberry Enterprise Server for Microsoft Exchange.
- Troubleshooting Blackberry manager and Sync issues.
- Enterprise Activations, Device Handheld and Backup of BB devices.
- Troubleshooting email flow issues.
- Migration and up gradation of BES servers.
- Backup and restoration of BES database.

Directory Services on Windows Server 2000/2003/2008

- Administration, Configuration & Troubleshooting of Active Directory on Windows Server 2000/2003/2008 and SBS 2000/2003/2008/2011 networks.
- Active Directory/Group Policy management, maintenance, upgrades and enhancements to increase network efficiency and security.
- File Replication Services (FRS), Distributed File System (DFS) & DFSR
- Inter-Domain and Inter-Forest Trusts & Migrations.
- Mandatory profiles, Roaming profiles and Local profiles; Folder Redirection and Offline Files Synchronization.

Technical Skills

Public Key Infrastructure on Windows Server 2003/2008

- Planning and Implementation of Public key infrastructure in Microsoft active directory networks.
- Installation and Troubleshooting of Enterprise and Stand-alone Certificate Authorities.
- Troubleshooting issues related to Applications working on SSL including Secure browsing, RDP over SSL, Outlook anywhere, Terminal Server Gateway ,VPN Connections, Secure Wireless networks.
- Troubleshooting , Deploying and managing Smart Card Logons
- Troubleshooting issues related to File Encryption Service, Data Protection API and Cryptography Services.

Terminal Services and Printing on Windows Server 2000/2003/2008

- Installation and Troubleshooting issues related to Terminal Services including Terminal Server Gateway, Terminal Server Remote Apps, Terminal server Web Access, Terminal Server Licensing.
- Troubleshooting Printing Sub-system and Print Server Environments which include Windows Printing (Spooler Service), Printer Publishing in Active Directory, Internet Printing Protocol, GDI Rendering and Fonts, Spooler crash and Hang issues, Re-directed Printing, Bi-directional Printing.

IT SERVICES

NETWORK & SERVER MANAGEMENT	EXCHANGE 2003/2007/2010 , SQL & SHAREPOINT
<ul style="list-style-type: none"> ❖ Windows Server 2003/2008 ❖ Small Business Server 2003/2008/2011 ❖ Windows XP, Vista & Windows 7 ❖ Management of all Hubs, Switches & Network Devices. 	<ul style="list-style-type: none"> ❖ Exchange 2003/2007/2010 ❖ SQL Server 2000/2005/2008 ❖ SHAREPOINT Server (MOSS 2007) ❖ Blackberry Server & Microsoft-Active Sync ❖ Outlook 2002/2003/2007/2010
SECURITY MANAGEMENT	MIGRATIONS & UPGRADES
<ul style="list-style-type: none"> ❖ Data Security, Firewall, Anti-Virus & Anti-Spam (Symantec, Trend Micro, Sonicwall, Ironport, etc.) 	<ul style="list-style-type: none"> ❖ Server migration & upgrade ❖ Exchange, SQL & SharePoint migration & upgrade
24/7 MONITORING & MAINTENANCE	DISASTER RECOVERY PLANNING
<ul style="list-style-type: none"> ❖ Pro-active approach of diagnosing & fixing issues through our efficient 24/7 monitoring & maintenance plans. 	<ul style="list-style-type: none"> ❖ On-site & Off-site Backup strategy. ❖ Daily, weekly & monthly backups
VIRTUALIZATION	STORAGE TECHNOLOGIES
IT ASSET MANAGEMENT - COMPUTER INVENTORY & AUDIT	SERVER & WORKSTATION OPTIMIZATION
IT SUPPORT PLANS	NETWORK ASSESSMENT